



ISO 9001 Integration Services

Health Services

PKL is pursuing entry into the healthcare services sector as an integrator that provides organizational analysis, document review/modification and overall assessment of ISO 9001 compliance. Quality assurance, accreditation and compliance is linked to many industry and organizational initiatives designed to improve patient access, service quality and address costs for healthcare providers and the many stakeholders. Focused on ISO 9001 compliance, PKL will team with other businesses to present a comprehensive approach addressing accreditation, CMS Conditions of Participation and quality assurance challenges posed by regulatory requirements and organizational policy. PKL will perform an evaluation and construct a roadmap to address gaps in current operating processes as it relates to ISO 9001 compliance and define all touch points relating to all processes. Specifically, PKL can shape the organization's quality policy and assist in the development of metrics designed to lead the organization to effective analysis and continual improvement.

As part of ISO 9001, the emphasis of continual improvement is based on systematic internal audits and PKL will evaluate existing systems and make recommendations to ensure all elements of ISO 9001 are addressed. PKL will deliver service designed to promote an organization's ability to implement best practices, eliminate process/procedural flaws and lead the organization to a culture of compliance and continual improvement.

PKL Services provides an analysis of the organization's Quality Management System & ISO 9001 standards specifically addressing:

- Quality Policy
- Document Control
- Records Control
- Internal Auditing
- Control of non-conforming product/service
- Corrective/Preventive Action